

Unilever

Summary

Unilever wanted a single solution for each of their South African sites to work from. They needed to move away from inefficient legal research and manual processes to a smarter way of working.

“The Libryo Platform has been very useful in my workday and the system’s ease of use has given us the legal information required when needed. I find your program useful, easy to use and your team has always been receptive to explaining when it was not clear to me, for example during audits.”

Roberta Ceriani, SNA Safety Coordinator



140 Users

10 Libryo Streams

536 Laws

3717 Sections of Law

Legal Categories:
Environmental
Health and Safety

Challenges:

- In South Africa, Unilever has 8 individual sites operating and each location used different regulatory tracking methods, such as manual spreadsheets, digital records and in some cases, nothing
- Required a single solution that could be broken down by individual site and legal register
- Needed help with tracking these laws for ongoing changes
- Senior management wanted to see an overview of site activities
- Ultimately, wanted a global solution that could be rolled out to other locations and standardize their processes.
- Sought a platform that was ISO aligned and offered additional services such as live chat and auditing support

Solution:

- **Libryo Requirements** – Digital, customized legal registers configured to twenty operational sites
- **Libryo Updates** – Platform and email notifications of any legal updates to be aware of and address
- **Libryo Tasks** – Stay on top of compliance to-do lists, set compliance-related actions and plan ahead
- **Libryo Drives** – Store your compliance documents centrally for easy access and referencing during audits
- **Libryo Assess** – Gain visibility of the compliance status across twenty operations and complete self-assessments

Benefits:

- After trialing Libryo against another solution for 12 months, Unilever awarded the full contract to Libryo due to its trustworthy tracking, ease of use and financial savings in legal research
- Each site is provided with its relevant EHS legal requirements and standards at a municipal and national level
- Individual Libryo Streams configured to the exact business activities, jurisdiction and location
- Users know with precision what the law is and how to comply
- Automated tracking technology ensures that every regulation is updated within the platform whenever changes are made at the source level (e.g. government)
- The system then notifies each user both on the platform and via email about new legal updates
- Libryo summarizes the legislation and legal updates, making it quick to understand and easy to take action
- Users can set tasks for themselves or others, create reminders and upload applicable documents, enabling a single place for collaboration and tracking information
- Live chat support helps direct users to legislation or compliance tasks, as well as professional services such as remote audits